

Following are the services public library members of Northland will receive during this fiscal year 2011-2012. In order to provide these services funds from the NLC fund balance are needed to complete the budget.

Administrative/consultant services/Communications

1. Maintaining a website which has links to the Member Library Director, Board and Advisory Council minutes, Board and Advisory Council meeting schedule and a Board Members Directory.
2. Assistance with USF filing (e-rate)
3. Internet access. NLC is a Merit Affiliate and assist libraries with connectivity to the Internet via Merit.
4. Consultant service: The Director and Contract Trainer are available to the member libraries to help solve library issues related to services, staffing, board relations, cataloging, e-rate and advocacy.
5. Discussion lists: NLC maintains discussion lists on the Internet for directors, board and libraries in the cooperative. The lists are meant to be avenues of communication for the director as well as among board and library staff.

ILL/MeLCat: Resource Sharing.

1. Libraries that need ILL service from OCLC may send their requests to their partner library. NLC will pay the partner library \$5.00 for each ILL request.
2. Libraries that need assistance in getting ready to join MeLCat may contact NLC for help.
3. Larger libraries that send OCLC request direct to OCLC may be reimbursed for their costs.

Delivery:

NLC pays the cost of delivery (RIDES) for its member libraries based on library size.

Class IV and V: 5 days a week paid

Class III: 3 days paid.

Class I & II: 2 days paid.

Libraries with branches NLC pays for 2 day delivery. Libraries that need more delivery days than those paid for by NLC may contract to do so and NLC will bill them for the additional days. If a library does their own delivery to their branches, NLC will reimburse that library for up to 2 days delivery based on the RIDES costs.

Library Enrichment Program. The cooperative members have a variety of needs to enrich the offerings to their users. One goal of the cooperative is to assist members in reaching these goals whether it is enhancements to the collection, program offerings (children or adult), equipment, printing or upgrades to technology offered at the library. In past years, the cooperative offered funding in two categories,

Summer Reading Programming and Technology Upgrades. This year the amount available to libraries may be used at the discretion of the Library Director for any of the categories listed above or special projects in other categories with prior approval of the NLC Director.

Amounts

Class I: \$1000	5 libraries : \$ 5,000.00
Class II: \$1,500	2 libraries: \$ 3,000.00
Class III: \$ 2500	6 libraries: \$ 15,000.00
Class IV: \$ 4000	4 libraries: \$16,000.00

Since a number of libraries choose to have Mideastern Michigan Library Cooperative do the booking of the performers, and it prepares a Performer's List from which the libraries may select and arrange for contracts with performers MMLC will in turn bill NLC for the cost of doing this service at the amount of **\$1,000.00**

Continuing Education: This year NLC will provide three training workshops for its members, one in November, one in April and one in September. **\$ 1,400.00**

Discount Program:

1. NLC participates in the Cooperative Director's discount program. Check out this on the NLC website and see if you are getting the best discounts on books and a/v materials.
2. NLC will also use the power of economy of scale to get a discount on specific items that members may need. Computers, scanners, digital cameras, office supplies, etc.
3. NLC has for years participated in the MIDeal statewide purchasing program. Libraries have not taken advantage of this and so for this fiscal year the program will be dropped.

Advocacy:

NLC plays a role in advocating for libraries in Lansing and Washington. The website has a list of legislators serving our region and the cooperative Director has a charge to keep the members informed on legislation and issues that affect libraries and library services. Utilizing the internet lists the members and board are kept informed and asked to contact legislators.